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Certified Agile Process Owner (CAPO)®
Certification Course

AutoMyTest expected first course delivery date is July 2017

AutoMyTest is a **Registered Education Partner (REP)** with The DevOps Institute (DOI) to provide internationally accredited DevOps training.

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ABOUT THE DEVOPS INSTITUTE: www.devopsinstitute.com

The DevOps Institute (DOI) is bringing enterprise level DevOps training and certification to the IT market. Working with thought leaders from the DevOps community, the IT Service Management field and the IT training market, the DevOps Institute is setting the standard in quality for enterprise grade DevOps education and training.

CERTIFIED AGILE PROCESS OWNER (CAPO)® CERTIFICATION COURSE

A process owner is the individual accountable for the performance of a process and for ensuring the Process delivers value to its stakeholders. Process owners manage the requirements of process stakeholders, translate those requirements into process performance objectives, and oversee the entire process design and improvement lifecycle. This 2 days course describes process owner responsibilities and provides the education needed to oversee the design, reengineering and improvement of IT Service Management (ITSM) processes; particularly in the context of Agile Service Management. Participants learn how to use Agile and Lean principles and practices to put in place 'just enough' process and how to continually align process performance with overall business goals.

COURSE OBJECTIVES:

The learning objectives for CAPO include an understanding of:

- Basic Agile and Agile Service Management concepts
- Process owner role and responsibilities
- Managing and prioritizing a process backlog
- Creating and utilizing user stories
- Collaborating with process stakeholders and other process owners
- Overseeing Agile process design and improvement activities
- Managing organizational change activities
- Monitoring and measuring process performance
- Conducting process reviews and identifying improvements

COURSE / STUDENTMATERIALS:

- Sixteen (16) hours of instructor-led training and exercise facilitation
- The Agile Service Management Guide and Scrum Guide (pre-class resources)
- Digital Learner Manual (excellent post-class reference)
- Participation in unique hands-on exercises designed to apply concepts
- Sample documents, templates, tools and techniques
- Accessto additional sources of information and communities

CERTIFICATION:

Successfully passing (65%) the 60 minute exam,consisting of 40 multiple-choice questions, leads to the candidate's designation as a Certified Agile Process Owner.The certification is governed andmaintained by the DevOps Institute; exams are delivered through an independent, global examination partner.

PREREQUISITES:

- Completion of pre-class assignment
- Familiarity with Scrum
- Familiarity with IT and IT services

AUDIENCE:

- Process owners, Process managers
- Employees and managers responsible for designing, reengineering or improving processes
- Consultants guiding their clients through process improvement initiatives
- Anyone responsible for managing process-related requirements, ensuring the efficiency and effectiveness of processes, and Maximizing the value of processes

For **pricing, course schedules, exams** and **different course delivery methods**, please contact training@automytest.com or visit www.automytest.com. AutoMyTest expected first course delivery date is July 2017.